



GRŴP COLLEGAU **NPTC** GROUP OF COLLEGES
Datblygu Busnes
Business Development

Inspiring Learning,
Enriching Lives, Delivering Success

Gwasanaeth Cwsmer Lefel 2 (Highfield) (Rhan Amser)

Nod y cwrs hwn yw rhoi gwybodaeth a dealltwriaeth i chi o ddelio â chwsmeriaid ac mae wedi'i gynllunio ar gyfer y rhai sy'n gweithio o fewn rôl sy'n gysylltiedig â gwasanaeth cwsmeriaid a hoffai wella a datblygu eu darpariaeth o wasanaeth i gwsmeriaid neu ar gyfer unigolion sy'n dymuno dechrau eu gyrfa o fewn gwasanaeth cwsmeriaid.

Gofynion Mynediad

Dim

DULL ASTUDIO

PT

LLEOLIAD HYD Y CWRS

1 year

business@nptcgroup.ac.uk | www.nptcgroup.ac.uk/business

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