



# Level 4 Spectator Safety Management (Part-Time)

By completing this qualification, learners will meet industry requirements to perform spectator management roles including that of a safety officer.

The purpose of this qualifications is to confirm occupational competence and provide learners with knowledge, skills and understanding of Spectator Safety. They are mapped to the Skills Active National Occupational Standards (NOS) for Spectator Safety 2019.

The Sports Ground Safety Authority (SGSA) are leaders in sports ground safety in the UK and have worked with stakeholders to ensure the content of our Spectator Safety qualifications reflect the changing threats to events and crowded spaces.

Stakeholders include governing bodies, safety officers, venue operators, training providers, government agencies, subject matter experts and trade associations.

The YMCA Level 4 Diploma in Spectator Management has been designed to meet the needs of most employers, allowing learners to demonstrate the minimum requirements for a safety officer at designated sports grounds and larger events.

## Entry Requirements

Learners must be aged 16 plus.

Before learners can be certificated for this qualification, they must complete:

- A basic life support training course that covers: CPR, recovery position, use of a defibrillator and how to manage a bleed e.g. YMCA Level 3 Award in Emergency First Aid at Work (603/1902/1).
- Action Counter Terrorism (ACT) Strategic Training course

## Career Prospects

Completing these qualifications provides access to spectator safety management jobs including for as a safety officer for designated sports grounds and larger events.



## Course Modules

To achieve the YMCA Level 4 Diploma in Spectator Safety Management learners must complete eight mandatory units and three optional units.

Mandatory Course modules include:

- Plan for the safety of people at spectator events
- Manage the safety and security of people at spectator events
- Develop, implement and review policies and procedures for safety and security at spectator events
- Manage information for action and decision making for spectator events
- Manage resources for safety and security at spectator events
- Manage risks in crowded places
- Manage the initial response to significant or major incidents and plan for resilience
- Work with others to improve customer service

Optional Course modules include:

- Monitor and solve customer service problems\*
- Recruit, select and retain people
- Support individuals' learning and development
- Identify and evaluate opportunities for innovation and improvement
- Allocate and monitor the progress and quality of your work in your area of responsibility
- Develop your knowledge, skills and competence\*
- Manage projects
- Develop and sustain productive working relationships with colleagues and stakeholders\*

\*It is strongly recommended that these units are only selected by learners who have not previously completed a level 3 qualification in spectator safety.

## Assessment

Portfolio of evidence

Practical demonstration

## STUDY MODE

WP



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Inspiring Learning,  
Enriching Lives, Delivering Success

## **LOCATION**

Neath College - 03308 188 100

## **COURSE LENGTH**

2Y

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