



Level 3 Extended Certificate in Spectator Safety Supervision (Part-Time)

By completing these qualifications, learners will meet industry requirements to perform supervisory roles within stewarding and spectator safety.

The purpose of these qualifications is to confirm occupational competence and provide learners with knowledge, skills and understanding of Spectator Safety. They are mapped to the Skills Active National Occupational Standards (NOS) for Spectator Safety 2019.

Entry Requirements

Learners must be aged 16 plus.

Before learners can be certificated for this qualification, they must complete:

- A basic life support training course that covers: CPR, recovery position, use of a defibrillator and how to manage a bleed.
- Action Counter Terrorism (ACT) Awareness eLearning (Certificate) or Action Counter Terrorism (ACT) Strategic Training course (Extended Certificate)

Career Prospects

Completing these qualifications provides access to supervisory stewarding and spectator safety jobs including for sport and music events, festivals and carnivals.

Course Modules

To achieve the YMCA Level 3 Extended Certificate in Spectator Safety Supervision learners must complete nine mandatory units. There is no requirement for learners completing this qualification to complete optional units, but they may choose to do so if the units are relevant to their role

Mandatory Course modules include:

- Prepare stewards and venues for spectator events



- Manage and maintain stewarding in designated areas
- Manage information for action and decision making for spectator events
- Develop and sustain productive working relationships with stakeholders
- Monitor and solve customer services problems
- Manage initial response to significant or major incidents and plan for resilience
- Manage risks in crowded places
- Plan for the safety of people at a spectator event
- Manage the safety and security of people at spectator events

Optional Course modules include:

- Help to manage and resolve conflicts*
- Deal with incidents at spectator events*
- Manage resources for safety and security at spectator events

*It is strongly recommended that these units are only selected by learners who have not previously completed a level 2 qualification in spectator safety.

Assessment

Portfolio of evidence
Practical demonstration

STUDY MODE

WP

LOCATION

COURSE LENGTH

1Y