



GRŴP COLEGAU **NPTC** GROUP OF COLLEGES

**Datblygu Busnes**  
Business Development

Inspiring Learning,  
Enriching Lives, Delivering Success

## Level 2 Customer Service (Highfield) (Part-Time)

This course aims to give you knowledge and understanding of dealing with customers and is designed for those working within a customer service related role who would like to improve and develop their delivery of customer service or for individuals who wish to start their career within a customer service role.

### Entry Requirements

None

### STUDY MODE

PT

### LOCATION

### COURSE LENGTH

1 year

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